MEDIATION IS A GOOD WAY TO SOLVE PROBLEMS WITH...

- Small Claims
- Neighbor/Neighbor
- Consumer/Merchant
- Multi-party disputes
- Landlord/Tenant
- Public Policy
- Business disputes
- Farming/Agriculture
- Parent/Child
- Custody & Visitation
- Divorce/Legal Separation
- Child Support
- PINS
- Special Education
- VESID

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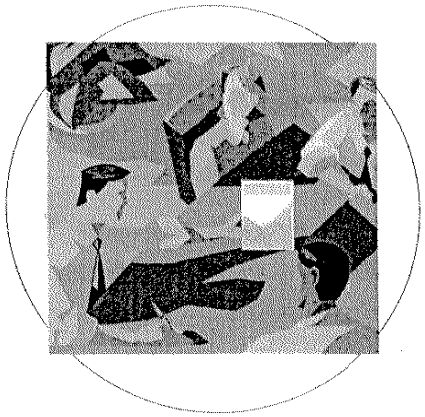
Office: 518-584-6361

Funded by the New York State Unified Court System through Catholic Charities of Saratoga, Warren and Washington Counties

MEDIATION SERVICES OF SARATOGA, WARREN & WASHINGTON COUNTIES



A Free or Low Cost Service Available to Help in Resolving Disputes

mediation services of saratoga, warren & washington counties

MEDIATION IS:

- A process which brings people together with an impartial mediator to discuss their situation and achieve a long lasting solution
- A non-judicial alternative to the court system
- A voluntary, peaceful method to resolve conflicts

HOW TO BEGIN:

- Call the office in your county
- A staff person will answer your questions and discuss mediation with you
- A staff person will contact the other party for his/her consent to mediation
- A mediation will be scheduled at a time and place convenient to both parties

MEDIATORS ARE:

- trained according to state guidelines
- pledged to confidentiality
- strangers to both parties
- non-judgmental, impartial and fair
- discussion leaders who help people exchange views

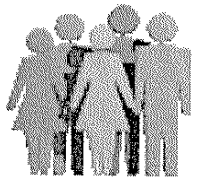
MEDIATORS ARE NOT:

- judges
- lawyers
- counselors or therapists
- decision makers

WHAT HAPPENS IN MEDIATION?

With the aid of a trained mediator...

- Each person is allowed uninterrupted time to speak and be heard
- Areas of disagreement are discussed
- Solutions are explored
- A mutual agreement can be signed by the parties and can be legally binding

WHY USE MEDIATION?

- Saves time and money
- Less stressful than court
- Day and evening appointments
- Focuses on solutions for the future, not blame about the past
- Provides an opportunity to reach a solution that everyone considers fair and that participants are more likely to follow
- Informal
- Confidential
- Private
- Voluntary